

To the licencing Office,

Dear Sir or Madam,

I am writing regarding the Ave Road Petrol station appeal against the decision to turn down 24 hour licencing. This will cause even more noise & nuisance than what we have now. People buying alcohol now take a short cut across our land to get to Mill Lane, leaving bottles & cans (the makes sold at the garage) strewn around our garden. Noise & arguments take place regularly at the back of the building at the entrance (our entrance) into Mill Lane,

These drunken rants take place around midnight, and wake residents who like myself, have threatened to call the police unless the perpetrators move.

Crime or disorder will increase if this appeal is granted, and as one of the many pensioners who live at Elizabeth Court, I and my husband are against this.

Yours Sincerely



26th March 2015

TORBAY COUNCIL

30 MAR 2015

COMMUNITY SAFETY

Dear Madam,

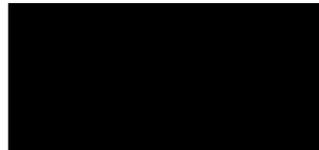
Avenue Road Petrol Station

I am very concerned to learn that the above have made a second application for the licence to sell alcohol 24/7.

We, at Elizabeth Court a quiet community, will be on the receiving end of noise from people walking through our private premises, supposedly to "cut the corner off" to Mill Lane. We will also have to clear away bottles and cans left on the garden and front walls of the property, these being Heinekin, Carlsberg and Scrumpy. Why can't they stick to what they do best: sell petrol?

More crime, disorder and anti-social behaviour will occur if this licence is granted, and who is going to police it?

Yours truly,



Licensing & Public Protection  
C/O Town Hall  
Castle Circus  
Torquay  
TQ1 3DR

22/03/15

PL0001 Abbey Service Station

To whom it may concern

I hereby object to the application for a 24 hour liquor license at the Abbey Service Station, Avenue Road on the grounds of the 4 licensing objectives:

**The Prevention of Crime & Disorder**

The availability of alcohol at unsocialable hours may create disorder therefore, I am against a 24 liquor license especially in a neighbourhood where there are many businesses and residents that rely on a secure and peaceful environment

**The Prevention of Public Nuisance**

with a 24 hr license the service station would be among a very small number of establishments that trade in alcohol through the night, so the service station must be anticipating good trade which means there may be a heavier flow of traffic to and from the service station at unsociable hours. I don't want all the comings and goings of people on foot and in cars in the early hours of the morning and, when they are in the area, they may become enebriated and cause a public nuisance being noisy and anti-social.

**Public Safety**

The general widespead availability of alcohol, especially excessive alcohol consumption which is fair to say as a 24 hour liquor licensing premise it will attract, may be a threat to the safety of local residents and also people driving.

**The Protection of Children from harm**

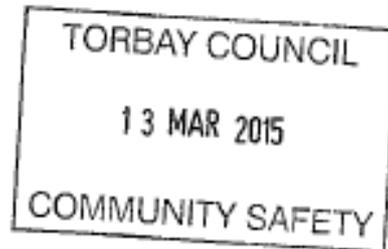
Needless to say, where there is alcohol, there is more possibility of hazards such as drunk drivers and domestic violence.

Your Sincerely

Torbay Licensing

Torbay Council

6<sup>th</sup> March 2015



Dear Sir/Madam,

**Ref : PL0001**

**RE : ABBEY SERVICE STATION, Avenue Road, Torquay – Change of Liquor Licence**

We wish to strongly object again to the change of licensing hours and 24 hour opening of the above garage. We have spoken to our councillors, both Nicole Amil, Mark Pountney, who are both in agreement that this should not be allowed, as would set a precedent to others. We have also been in contact with [REDACTED] – Community Partnership, who also are against this application.

As per Mrs Karen Ellicotts, Licensing Enforcements Officer, letter of 22 August 2014, regarding the application last year, she states that :-

*“In accordance with section 4.4 of the Councils Licensing Statement of Principles 2011, Members resolved that it was appropriate on the evidence before them in respect of anti-social behaviour, noise, nuisance and concerns of street drinking, to limit the hours for sale of alcohol of consumption off the premises, as the premise is situated in close proximity to residential premises and a number of commercial premises which provide seasonal accommodation.”*

*“In light of the evidence before them, Members resolved that to increase the sale of alcohol for consumption off the premises by a further 9 hours plus would add to anti-social behaviour and noise nuisance currently being experienced and would undermine the Licensing Objectives in respect of The Prevention of Public Nuisance and The Prevention of crime and Disorder.”*

This application has already been refused last year, and we would hope as residents and businesses alike that the same will happen for this application. The applicant would state that as there has been no disturbances etc. reported it should be allowed, we as objectors would state that we do not want to be living in an area in a position that traffic, alcohol and crime and disorder could escalate. We have witnessed people consuming alcohol purchased in the garage late at night, sitting on ours and others walls, talking loudly, disturbing residents, and then leaving their litter for others to clear

up. Although nothing reported to Police, it does cause concern that if the licence is extended there will be more unwanted behaviour around the garage area.

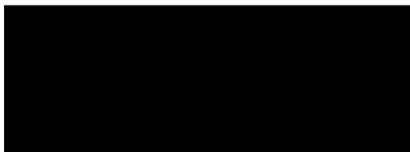
As far as we know there is no comparable in Torbay, there are no other petrol stations that have this, even Tesco/Esso on Teignmouth Road only opens from 6 a.m. till midnight. There is no need for this, and if passed will set a precedent to others.

This would be detrimental to the area, to all of the Guest houses and residents. Firstly unlike Teignmouth Road our buildings geographically are closer and secondly being the only 24 hour station/shop in the whole area, it will attract people from far afield to buy from the shop including alcohol. This will lead to, as they are planning for their business, a massive increase in the volume of vehicles (and the noise associated with that) and people (conversation of which between midnight and 5 am will likely be inappropriate to locals and holiday makers). People already hang around shouting opposite all of us and the selling of alcohol will add to this terribly. Sound travels very easily in a built up area and will magnify on our buildings and businesses so close by.

As a Guest House and resident we believe that by allowing this change it will encourage persons to the area, and with the possibility of a higher crime and disorder, noise disturbance and public nuisance associated with alcohol. There is also the issue of public safety of surrounding properties and owners, we want to feel safe in our homes and in the street and for our guests too in our case.

We urge the Licensing Committee to again refuse this application to protect the strong community in the surrounding area.

Yours faithfully

A solid black rectangular box used to redact the signature of the sender.

**Guy, Mandy**

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**From:** [REDACTED]  
**Sent:** 23 March 2015 21:06  
**To:** Licensing  
**Cc:** Louise.COSTIN@devonandcornwall.pnn.police.uk  
**Subject:** RE: Abbey Service Station licence variation

The Community Partnership of Chelston Cockington and Livermead would like to make representations against the licence variation for Abbey Service Station Avenue Road.

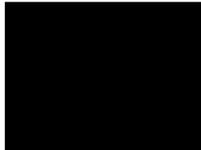
The License variation had been determined last year and it is an insult to our community and the neighbours to the filling station that the owners are challenging the clear decision of the Licensing Committee.

The sale of alcohol 24 hours a day every day has a strong risk of leading to a degradation of the night time environment for the community surrounding the filling station, noise will increase and there is a real risk of increased antisocial behaviour that would lead to public nuisance. The police resources are already stretched without adding to the burden of policing in this area. There are a large number of visitor accommodation providers in the area and undue noise throughout the night would have a serious negative impact on the businesses.

There were some erroneous observations made by consultees regarding other Licences in the area. I would like to point out that those other licences in the immediate area are for hotels and do not make a contribution to antisocial behaviour.

The community partnership believes the application should be refused.

We would also like to once again suggest that future licensing applications that could affect a ward where these are located at the peripheries of ward boundaries are formally notified to Community Partnerships to allow proper community consultation. In this case we were made aware by another Community Partnership area.



TORBAY COUNCIL

31 MAR 2015

COMMUNITY SAFETY

29/3/15

Dear Ms Guy,

Application for 24 hour licence for  
Abbey Service Station, Avenue Rd, Torquay

I am writing to object  
to the above application.

I live in one of twenty  
four flats one property away from  
the service station and am very  
concerned about the impact on all  
the residents should this application  
be granted.

Avenue Road is a  
residential and tourism area. I do



not feel it is a place which needs 24 hour alcohol sales or is a suitable environment for this licence.

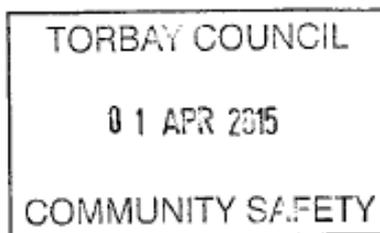
The residents of Elizabeth Court already suffer noise from people using our private property as a short cut. Bottles and cans (Guinness, Thatchers Cider and Coca Cola are recent examples) are thrown onto our lawns and paths on a daily basis.

I am genuinely concerned that extending the licensing hours will increase these existing problems and make life much less pleasant for myself and my 99 year old mother, who shares the flat with me.

Thank you for reading my comments.

Yours truly

[Redacted Signature]



27 March 2015

Licensing & Public Protection  
c/o Town Hall  
Castle Circus  
Torquay  
TQ1 3DR

**Reference number – PL0001 Abbey Service Station.**

Dear Sirs,

I am writing to register my objection to the application for a 24 hour liquor license by The Abbey Service Station, Avenue Road Torquay. The basis for this opposition is that granting a license for these premises will not promote the licensing objectives, particularly the prevention of crime, disorder and antisocial behavior.

Residents in this area already suffer noise nuisance and antisocial behaviour at all hours of the day and night. Having the added attraction of being able to purchase alcohol 24 hours a day will just further increase the opportunity to increase crime, disorder and antisocial behaviour. I personally have had persons knock on my front window late at night and had rubbish throw onto the front of my property.

At the moment the cold weather reduces the risk of anti social behaviour, however rather than looking forward to the better weather it brings with it the fact that anti social behaviour and noise nuisance will increase, and the addition of alcohol will just increase the risk.

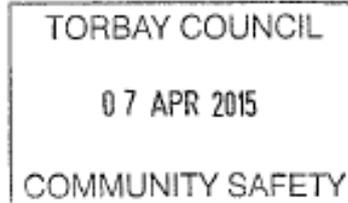
In view of the above, I would strongly urge the Licensing Authority to refuse the application.

Yours sincerely



31st March 2015

MANDY GUY  
LICENSING OFFICE  
TORBAY COUNCIL



Dear Mandy Guy

re APPLICATION BY RONTIC FOR 24 HOUR LIQUOR LICENSE

I am writing to express deep concern about the above application. We at Elizabeth Court experience a lot of disturbance from patrons of the ESSO garages:-

- a) Noise when people go round the back of our buildings, discard cans; bottles etc + sit on the walls, smoking + talking loudly, (cigs + bottles of cider, Stella Artois, Guinness + crisp packets + cigarette butts.
- b) People use the front gate to walk across the front garden as a short cut to Mill Lane and they discard waste rubbish,

This is an ongoing nuisance to us all and would like to appeal against the application very strongly. We try to keep our premises present, clean + tidy, but everyday there is rubbish as cited above.

Please, please don't let this application go through.

Thank you.

Yours sincerely

[Redacted Signature]